

PRIYANK AGARWAL

Location: Leiden, Netherlands

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SUMMARY

Master's in ICT in Business student with experience in implementing AI in public and private organizations. Recently, redesigned workflows for FrieslandCampina and supported AI adoption in a national review process at a Dutch Ministry. Looking for opportunities in AI with a focus on improving business efficiency and process improvement

ACADEMICS

Masters in ICT in Business and Public Sector (GPA: 7.9) | Leiden University, Netherlands

Sept 2024 - Aug 2026

- **Relevant Courses:** AI Governance, Strategy & Technology, Digital Transformation, Project Management

Bachelors of Engineering | Integral University, India

July 2012 - July 2016

AI TRANSFORMATION PROJECTS

AI Process Transformation in Procurement | Friesland Campina, Netherlands

- Analysed procurement workflows to assess the business impact of AI, then designed and built a AI Copilot solution that resulted in a projected annual savings of €60k–€120k

AI Supported Gateway Review Process | Ministry of the Interior and Kingdom Relations (Min BZK), Netherlands

- Evaluated the potential use of AI in the national Gateway Review process, translating governance and regulatory constraints into actionable recommendations for responsible AI adoption.

SKILLS

AI Evaluation & Governance: AI use-case evaluation, value and impact assessment, responsible AI governance

Digital Transformation & Processes: Process analysis, workflow redesign, decision support, organizational change

Tools: Excel, PowerPoint, Jira, Confluence, Miro, Microsoft Copilot

Languages: English (C1), Dutch (A2), Italian (A2), French (A1)

EXTRA CURRICULARS

Partnership Manager (bestuursjaar) | Erasmus Student Network

Aug 2025 - Present

- Coordinating partnerships through stakeholder alignment and institutional communication

PREVIOUS WORK EXPERIENCE

Associate Product Manager | Meesho, India

Sep 2021 - Dec 2022

- Supported cross-functional teams by structuring requirements, coordinating execution, and prioritising initiatives

Product Analyst | BookMyShow, India

Sep 2019 - Sep 2021

- Analysed operational data and stakeholder inputs to support process improvement and data backed decisions